

# Workers' Compensation Procedures

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## **IF YOU ARE INJURED AT WHILE AT WORK:**

- Report your injury to your supervisor
- See campus nurse for evaluation if possible
- Complete injury forms and return to benefits
- Visit Network Physician as necessary
- Notify supervisor and benefits department of work status

## **WORKERS' COMPENSATION FORMS:**

### Complete and Return to Benefits

- *Employee Acknowledgment of Workers' Compensation Network* form
- *Employee Choice to Use Paid Leave* form
- *Accident Investigation Form*

### Employee to Keep

- *Workers' Compensation Temporary Income Benefits and your Waller ISD Pay* document
- *Workers' Compensation Information* document
- *Workers' Compensation Verification of Coverage* document
- *Texas Star Network Clinics/Physicians near Waller* document

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**IMPORTANT!** Do not file work related injuries on your group medical or prescription plans.  
File only with the Workers' Compensation Carrier.

## **Workers' Compensation Carrier**

Texas Mutual  
1-800-859-5995  
Pharmacy Info: Optum  
Pharmacy Phone: 1-888-220-2805

## **Employee Benefits Administrator**

Becky Jimenez  
Phone: 936-372-4037  
Fax: 936-931-4080



**EMPLOYEE CHOICE TO USE PAID LEAVE  
WITH WORKERS' COMPENSATION BENEFITS**

NAME \_\_\_\_\_ SOCIAL SECURITY NO. \_\_\_\_\_

POSITION \_\_\_\_\_ DEPT/CAMPUS \_\_\_\_\_

DATE OF WORK RELATED INJURY: \_\_\_\_\_

Workers' Compensation insurance may begin paying a percentage of the employee's current wages on the eighth day of absence from duty if an extended absence is required.

**Employee Choice: (See DEC (Local) policy)**

I am absent from duty because of a job-related illness or injury. I understand that I am not eligible for workers' compensation weekly income benefits until my absence exceeds seven calendar days. I choose the following option:

- I choose to use only \_\_\_\_\_ days of available paid leave at this time.
- I choose to use all available paid leave. I understand that I will not receive workers' compensation weekly income benefits until I have exhausted all of my paid leave or to the extent that paid leave does not equal my pre-illness or pre-injury wage.
- I choose **NOT** to use any available paid leave at this time. I understand that I will not receive any regular salary payments from Waller ISD while receiving weekly income benefits under workers' compensation. No available paid leave will be deducted from my leave balance. I further understand that by selecting this option, I will only receive workers' compensation wage benefits for any absences resulting from my work-related illness or injury, unless and until I communicate to the district a change in my decision.

\_\_\_\_\_  
**Employee Signature**

\_\_\_\_\_  
**Date**

# Workers' Compensation Temporary Income Benefits and your Waller ISD Pay

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If you are injured while at work:

- Report your injury to your supervisor immediately
- See campus nurse for evaluation to determine if further medical evaluation is necessary
- Complete injury forms and return to the Benefits Department even for Report Only
- Visit Network Physician as necessary
- Notify supervisor and The Benefits Department of work status

***NOTE:** Workers' Compensation (WC) paperwork can be found on the Waller ISD website under Staff Resources and Workers' Compensation.*

## **Scenario 1 – Return without Restrictions:**

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If you are injured at work, visit a network physician for evaluation. If the physician has determined you may return to work without restrictions the next day, the physician visit is covered under Texas Mutual Insurance Company; however, you will not be entitled to WC income benefits. If you left work to visit the doctor, you may use your available leave days to cover your absence for the one appointment. There are no WC income benefits available to you within the first 7 days of leave.

## **Scenario 2 – Return with Restrictions and Accommodation:**

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If you are injured and the network physician has determined you may return with restrictions, the supervisor in collaboration with the Benefits Administrator will review the restrictions and decide whether or not WISD can accommodate the restrictions given.

If WISD can accommodate the restrictions, the employee will be expected to return to work. The supervisor will communicate the new parameters and the employee will work within the boundaries determined by the physician. The initial physician visit and any follow up appointments are covered under Texas Mutual Insurance Company; however, you will not be entitled to WC income benefits. If you miss work to visit the doctor, you may use your available leave days to cover your absence(s). There are no WC income benefits available to you within the first 7 days of leave.

### Scenario 3 – Restrictions and No Accommodation:

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If you are injured and the network physician has determined you may return with restrictions, the supervisor in collaboration with the Benefits Administrator will review the restrictions and decide whether or not WISD can accommodate the restrictions given.

If WISD cannot accommodate the restrictions, the employee will not be allowed to work. The initial physician visit and any follow up appointments are covered under Texas Mutual Insurance Company; however, you will not be entitled to WC income benefits for the first 7 days of leave.

When you miss work to visit the doctor or when you are unable to work under restrictions, you may use your available leave days to cover your absence(s). When you use your leave days, your WISD pay remains at 100% for that period of time. WC income benefits may begin on the 8<sup>th</sup> day of leave. You are not able to use your available leave at 100% pay and receive WC income benefits at the same time. You must choose whether to use all available leave and be paid at 100% from WISD or take a reduced WC income benefit check at about 70%. This decision must be communicated to the Benefits Administrator for proper processing.

If you choose not to use any available leave and are out more than the initial 7 days, WC will begin paying you income benefits on the 8<sup>th</sup> day and retroactively to the date of injury.

### Scenario 4 – Return to Work without Restrictions after an Extended Leave:

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After you have been out for an extended amount of time beyond the 8<sup>th</sup> day but have been given a full release to return to work, you are expected to return to full duty. Your WC income benefits will end and your WISD income will begin again.

***\*\*When completing the Employee Choice to Use Paid Leave form in the WC packet, please indicate how you want to be paid for the days not at work by marking the appropriate box understanding the pay scenarios given previously.***

### Employee Elected Benefit Premiums

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When you chose to use WC income benefits over your available leave, you will still be responsible for all employee elected benefit premiums such as medical, dental, disability, etc. The Benefits Administrator will contact you when payment is due and you will be able to either pay by check, cash or money order.

# ACCIDENT INVESTIGATION FORM

- Accident investigation and analysis helps you in reducing or preventing future occupational injuries and illnesses.
- This form requests all the information that DWC says you must record for each on-the-job injury, fatality, and occupational disease. Employers must keep injury records for five years after the last day of the year in which the injury occurred.

**This is an**     **Report Only**     **Injury**     **Disease**     **Fatality**     **Near-miss**

**TODAY'S DATE** \_\_\_\_\_

**DATE REPORTED** \_\_\_\_\_

**COMPANY**            WALLER ISD

**DEPARTMENT** \_\_\_\_\_

**SUPERVISOR** \_\_\_\_\_

**PHONE NO.** \_\_\_\_\_

1. Name of Person Involved		2. Sex	3. Social Security Number	4. DOB	5. Date of Incident
6. Home Address  _____  _____  Phone (    )		7. Time and Day of Incident _____ a.m.; _____ p.m.; day of week _____		8. Specific Location of Incident Was it on employer's premises? <input type="checkbox"/> yes <input type="checkbox"/> no	
		9. Employee's Occupation		10. Job Task at Time of Incident	
13. Name and Address of Treating Physician  _____  _____  Phone (    )		11. Length of Service _____ Years; _____ Months		12. Employee was Working <input type="checkbox"/> Alone <input type="checkbox"/> With Fellow Workers <input type="checkbox"/> Other	
		14. Employment Category <input type="checkbox"/> Regular, full-time <input type="checkbox"/> Temporary <input type="checkbox"/> Regular, part-time <input type="checkbox"/> Non-employee <input type="checkbox"/> Seasonal		15. Experience in Occupation at Time of Incident <input type="checkbox"/> Less than 1 month <input type="checkbox"/> 1 to 5 month <input type="checkbox"/> 6 months to 1 year <input type="checkbox"/> 1 to less than 5 years <input type="checkbox"/> 5 or more years	
16. Name and Address of Hospital  _____  _____		17. Phase of Employee's Workday at Time of Injury <input type="checkbox"/> During break period <input type="checkbox"/> During meal period <input type="checkbox"/> Working overtime <input type="checkbox"/> Entering or leaving the building <input type="checkbox"/> Performing work duties <input type="checkbox"/> Other (explain below)			
		18. Name of employee's immediate Supervisor at time of Incident?                      Witnessed  <div style="text-align: right;"><input type="checkbox"/> Yes    <input type="checkbox"/> No</div>			
19. Employee's Wage (pay per Hour)		20. Other Witnesses  _____			
21. Voluntary benefits paid by the employer, if any					

**IF APPLICABLE:**  
**CAMPUS NURSE EVALUATION:** \_\_\_\_\_  
 \_\_\_\_\_

\_\_\_\_\_  
 Signature of Campus Nurse                      Date

**22. PART of BODY INJURED or AFFECTED**

- Skull, Scalp     Jaw     Abdomen     Shoulder     Wrist     Knee     Foot
- Eye     Neck     Back     Upper Arm     Hand     Thigh     Toe
- Nose     Spine     Pelvis     Elbow     Finger     Lower Leg     Ankle
- Mouth     Chest     Other Body Part     Forearm     Hip     Other \_\_\_\_\_

**23. NATURE of INJURY or ILLNESS**

- Puncture     Bruise, Contusion     Skin Disorder     Amputation     Muscle Sprain     Cumulative Trauma Disorder
- Laceration     Dislocation     Burn     Insect/Animal Bite     Muscle Strain     Irritation
- Fracture     Abrasion     Respiratory     Foreign Body     Hernia     Infection
- Heat/Cold Stress     Hearing Loss     Chemical Exp.     Other \_\_\_\_\_

**24. DISPOSITION**

- Days away from work # \_\_\_\_\_
- Restricted work days # \_\_\_\_\_
- Date returned to work # \_\_\_\_\_
- Sent to:     Doctor     Hospital

**25. DIAGNOSIS**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**26. SEVERITY**

- First Aid     Medical Treatment
- Lost Work Days     Fatality
- Other: Specify \_\_\_\_\_

**27. WHAT CONDITION of TOOLS, EQUIPMENT, or WORK AREA CONTRIBUTED TO INCIDENT?  Not Applicable**

- Close Clearance/Congestion     Floors/Work Surfaces     Inadequate Housekeeping     Defective Tools/Equipment/Vehicle
- Hazardous Placement     Inadequate Ventilation     Equipment Failure     Illumination
- Inadequate Warning System     Equipment/Workstation Design     Inadequate Guards/Barrier     Inadequate/Improper P.P.E.

**28. WHAT CAUSED or INFLUENCED SUBSTANDARD CONDITIONS?  No Substandard Conditions**

- Abuse or Misuse     Inadequate Supervision     Inadequate Purchasing     Inadequate Engineering
- Inadequate Maintenance     Inadequate Tools/Equip..Mat.     Improper Work Surfaces     Wear and Tear
- Lack of Knowledge/Training     Improper Motivation     Inadequate Capacity     Lack of Skill

**29. WHAT ACTION or INACTION CONTRIBUTED to the INCIDENT?  Not Applicable**

- Failure to Make Secure     Under Influence Drugs/Alcohol     Failure to Warn/Signal     Inadequate/Improper P. P. E. Use
- Nullified Safety/Control Devices     Used Defective Equipment     Horseplay/Distractive Active     Operating at Improper Speed
- Used Equipment Improperly     Improper Lifting     Operating Procedure Deviation
- Running/Rushing/Acting in Haste     Improper Loading     Unauthorized Actions     Used Wrong Tool/Equipment
- Improper Technique     Improper Position     Servicing/Operating Equipment
- Other \_\_\_\_\_

**30. PROBABLE RECURRENCE**

- Frequent     Occasional     Rare

**31. LOSS SEVERITY POTENTIAL**

- Major     Serious     Minor

**32. PREVENTIVE MEASURES: (What corrective actions have been taken or are planned to prevent a recurrence?)**

- Improve Enforcement     Improve Clean-up Procedures     Repair/Replace Equipment     Corrective Counseling
- Improve Storage/Arrangement     Rotation of Employee     Eliminate Congestion     Improve/Change Work Method
- Identify/Improve P. P. E     Install/Revise Guards/Devices     Task Analysis to Be Completed
- Task Analysis/Procedure Revision     Improve Design/Construction     Job Reassignment of Employees
- Use Other Materials/Supplies     Improve Illumination     Mandatory Pre-Job Instructions
- Improve Ventilation     Reinstruction of Employees     Other \_\_\_\_\_

**33. EMPLOYEE'S DESCRIPTION of INCIDENT (Attach sheet for additional comments)  Comments sheet**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\*\*Employee to complete this section\*\*

Employee Signature

Date

**34. SUPERVISOR'S DESCRIPTION of INCIDENT (Attach sheet for additional comments)  Comments sheet**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**35. SPECIFIC CORRECTIVE ACTIONS or PREVENTIVE MEASURES TAKEN**

Corrective Action Taken	Person Responsible	Target Date	Date Completed

Supervisor's Signature

Date

## WORKERS' COMPENSATION INFORMATION

***IF YOU DO NOT USE A WORKERS' COMPENSATION NETWORK PROVIDER, WALLER ISD WILL NOT BE RESPONSIBLE FOR PAYMENT OF YOUR MEDICAL BILLS. DO NOT FILE WORK RELATED INJURIES ON YOUR GROUP MEDICAL OR PRESCRIPTION PLANS.***

**TO FIND A NETWORK PROVIDER, CALL 1-800-381-8067.**

Give the network provider the following Workers' Compensation insurance and district contact information:

Provider Network Name: WorkWell, TX  
Provider Network Phone: 1-844-867-2338  
Carrier Name: Texas Mutual  
Carrier Phone: 1-800-859-5995  
Carrier Address: P.O. Box 12029  
Austin, TX 78711  
Carrier Group #: 0001135603  
Pharmacy Info: Optum  
Pharmacy Phone: 1-888-220-2805  
Pharmacy Email: [www.optum.com](http://www.optum.com)  
Pharmacy Group #: CC3778

Waller ISD Employee Benefits Administrator  
Becky Jimenez  
Phone: 936-372-4037  
Fax: 936-931-4080

You are required to submit the following to your supervisor or Becky Jimenez in Employee Benefits:

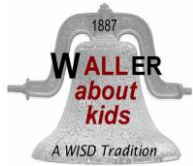
1. Status report(s) from provider stating return to work date
2. Follow up appointment date(s)
3. Time off requests related to injury

### IMPORTANT

Return to work statuses with restrictions may or may not be honored dependent on the essential duties of the position.

If an employee is sent for treatment or a medical evaluation at the District's request, he/she will not be penalized for any lost time on the day of the injury. Any medical treatments or appointments after the day of injury may require the employee to use available leave or be subject to loss of pay.





# Waller

Independent School District

Employee Benefits Department

**Employee  
Copy**

1918 Key Street  
Waller, Texas 77484

Phone: 936-372-4037  
Fax: 936-931-4080  
website: [www.wallerisd.net](http://www.wallerisd.net)  
e-mail: [bjimenez@wallerisd.net](mailto:bjimenez@wallerisd.net)

## **WORKERS' COMPENSATION VERIFICATION OF COVERAGE**

\_\_\_\_\_, has reported a work-related injury/illness that occurred on \_\_\_\_\_.  
Waller ISD maintains workers' compensation coverage with Texas Mutual, a member of the Texas Property and Casualty Insurance Guaranty Association, which directly contracts with health care providers for the provision of workers' compensation benefits to the injured employees. A list of approved contracted providers can be found at [www.texasmutual.com](http://www.texasmutual.com).

Please contact Texas Mutual at the phone number below to verify reasonable and necessary medical treatment. To file expenses incurred for this claim, please submit all bills to:

**Texas Mutual**  
**P.O. Box 12029**  
**Austin, TX 78711-2029**  
**Policy Number: 0001135603**  
**Phone: 1-800-859-5995**  
**Fax: 512-224-3889**

To locate a pharmacy or for pharmacy questions:

**Optum**  
**Phone: 1-888-220-2805**  
**[www.optum.com](http://www.optum.com)**

This notice is verification that workers' compensation coverage exists. It does not guarantee compensability of the reported injury. If you have any questions or should you need additional information regarding this injury, please contact Waller ISD at 936-372-4037.

**District Contact:** Becky Jimenez, Employee Benefits Administrator  
Phone: 936-372-4037  
Email: [bjimenez@wallerisd.net](mailto:bjimenez@wallerisd.net)

To Locate a Provider in the Workwell, TX network please visit:

<https://www.viiad.com/tmi/public/main/Home>

OR

You can download the Texas Mutual Provider Directory app from your [Apple](#) or [Android](#) device.

Google Play Store



Texas Mutual Provider Directory

Perspecta Medical

★★★★★ 5

Everyone

You don't have any devices.

Add to Wishlist

Install



Texas Mutual 4+

Provider Directory  
VIIAD

Free

Apple App Store

**Employee  
Copy**

# First Fill

Simplifying the prescription process and helping workers take the first step toward getting well

Texas Mutual's First Fill Program enables your employees to get prescribed medication quickly after an injury occurs, even if you haven't had the opportunity to file a claim. Injured workers can get a seven-day supply for each covered prescription with a maximum of \$500 per prescription with just the First Fill form.

Complete the First Fill form on the back of this sheet and advise your employee to present it at a participating Optum pharmacy.

The form is valid for the first fill and cannot be used if the first prescription fill is being requested more than 10 days after the injury occurred.

If additional forms are needed, visit the employer forms section at [texasmutual.com](http://texasmutual.com).



# Prescription First Fill Form



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## Prescription First Fill Instructions

1. Participating Optum pharmacies include Walgreens, CVS, Walmart, Kroger, Target, Costco, Sam's Club, Brookshire, HEB and Tom Thumb. To locate other participating pharmacies, visit [www.texasmutual.com/hcn/hcn.shtm](http://www.texasmutual.com/hcn/hcn.shtm) or [www.cypresscare.com](http://www.cypresscare.com).
2. Complete the form and take to the pharmacy along with your prescription from the provider.
3. This form allows you to fill your initial prescription(s) with a maximum cost of \$500 per covered prescription and a maximum 7 day supply.
4. If you have questions, please call us at 1-888-220-2805, available 24 hours a day, seven days a week.

**Bin #:** Pharmacy to Call for BIN    **Group Number:** TEXASMUTUALFF

**Member ID:**

Last 4 digits of SSN + date of injury;  
No spaces (i.e. 9999050206)

**Member Name:**

Injured worker's first & last name

**Employer Name:**

**Date of Injury:**



Policyholder Information

Pharmacy Help Desk: **1-888-220-2805**

PLEASE NOTE: This form is only **valid within 10 days** of the injury date. Once your claim has been reviewed, you will be sent a new card in the mail. If you do not receive a pharmacy card, please call us at **1-888-220-2805**.

***Issuance of this letter or dispensing of a prescription does not constitute acceptance of your claim.***